

ITVM Quick Reference Card

Quick Notes on Loading Tickets

Step One: From “Select Bin” on display use barcode scanner to scan the LOAD label on the bin you would like to load.

NOTE: If display reads “old inventory” press 0 and ENTER to clear inventory or press ENTER to add it to the new inventory.

Step Two: Scan “000” or lowest ticket first, and then scan highest ticket in the pack.

NOTE: All game information, including status of the pack will Smartload into the ITVM and Altura upon “Activation Accepted.”

Step Three: Feed high ticket first over white bar to the rollers in the ticket drawer and Press ENTER/YES to “Load Bin #?”

Step Four: Press CLEAR if not loading another pack, tickets will automatically load.

Quick Notes on Unloading Tickets

Step One: From “Select Bin” on display use barcode scanner to scan the UNLOAD label on the bin you would like to unload.

Step Two: Make sure ticket is not making contact with ticket rollers and scan the UNLOAD label again to “Zero Inventory”.

Step Three: Press CLEAR to complete unload or place high ticket back into the rollers in the ticket drawer to RELOAD.

Quick Reporting Tips- ITVM Only

Audit Trail Report--Provides real-time description of last 10 transactions; used for resolving customer issues

Local Events Report--Tracks all activity since beginning of current shift, NOT including information about dispensing of tickets

Shift Report--Reflects sales since last time this report was obtained & should be pulled EVERY time money is cleared from cash box.

Quick Success Tips

- ★ Keep ALL bins loaded at ALL times.
- ★ Keep ticket display windows loaded with corresponding VOID tickets.
- ★ Use the Plan-O-Gram for most effective ticket placement.
- ★ Use Remote Disable or Altura when underage usage suspected.
- ★ When service call is requested, ITVM keys should be available and easily located when FST arrives.



Quick “Options” Menu Reference

Test Bill Acceptor--Use this function to verify that the bill acceptor is working properly.

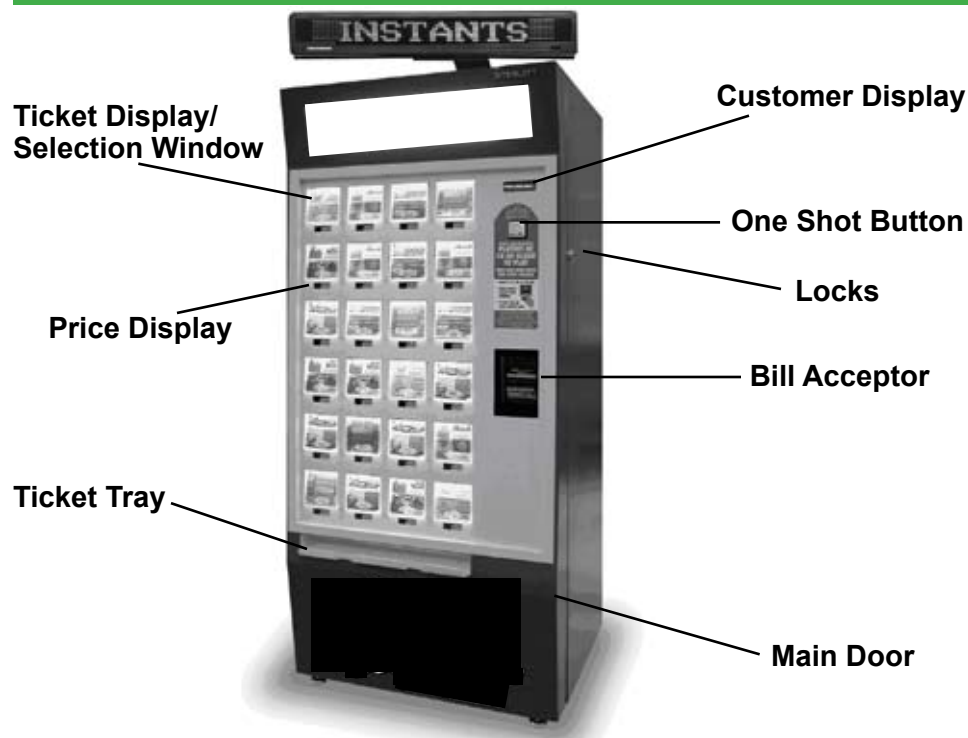
Zero Credit--Use this function to clear customer’s credits from the machine. To clear credits, press Enter.

Test Bin--Use this function to verify the selected bin is operating properly. The display will read either Bin Tests Good or Bin Tests Bad.

Getting to Know Your ITVM

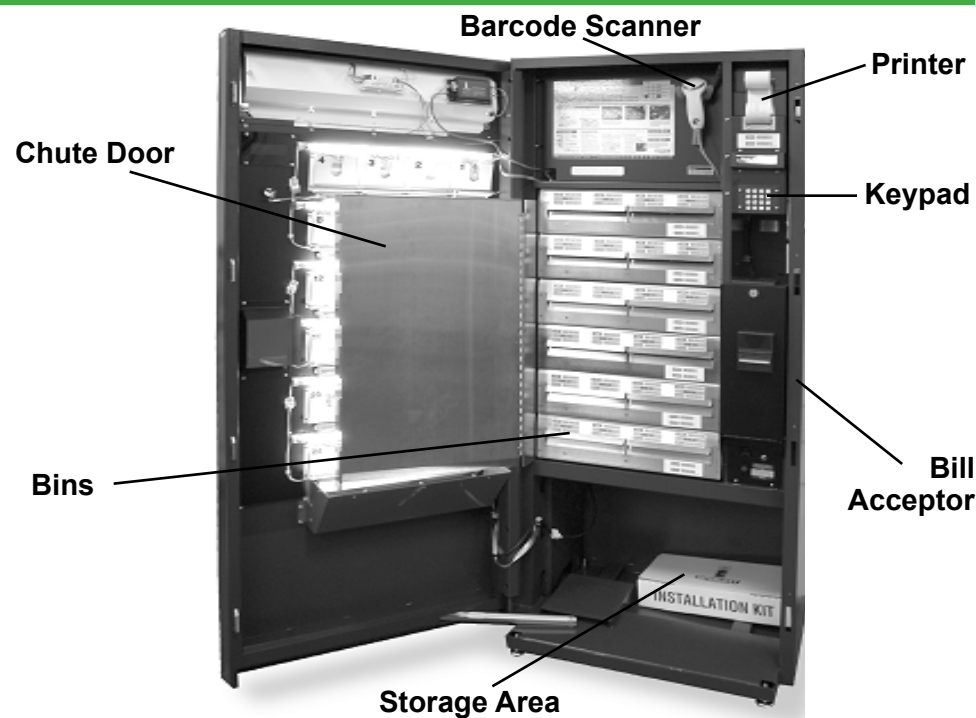
External Features

Internal Features



ITVM Customer Operations

- The customer pushes the **Ticket Display/Selection Window** to purchase a ticket. If the bin is out of service, the electronic price display will show a series of dashes across the middle of the display. If the ticket bin is empty, "Out" will appear on the electronic **Price Display**.
- The **One Shot** button allows customers to purchase tickets in bulk from any selected bin.
- Instructions are given to the customer via the **Customer Display**.
- The **Bill Acceptor** accepts and validates the customer's cash.
- The customer retrieves the purchased ticket from the **Ticket Tray**.
- The **Main Door** provides access to the ticket drawers, keypad, printer, and all other internal components.
- **Locks** protect components inside the main and bill acceptor doors.



ITVM Internal Operation

- The **Barcode Scanner** enables the retailer to maximize the benefits of SmartLoad ticket loading software. In addition, it simplifies ticket activation, running machine reports and bin-loading.
- The **Keypad** enables you to navigate through menus, which are used when loading tickets and printing reports.
- Mounted within the ticket drawers, the **Bins** hold and dispense tickets available for purchase.
- The **Printer** is used to print several types of reports.
- The **Bill Acceptor** is a device that validates and holds the cash the customer deposits to purchase a ticket.
- The **Storage Area** of the machine is designed to hold non-value items.